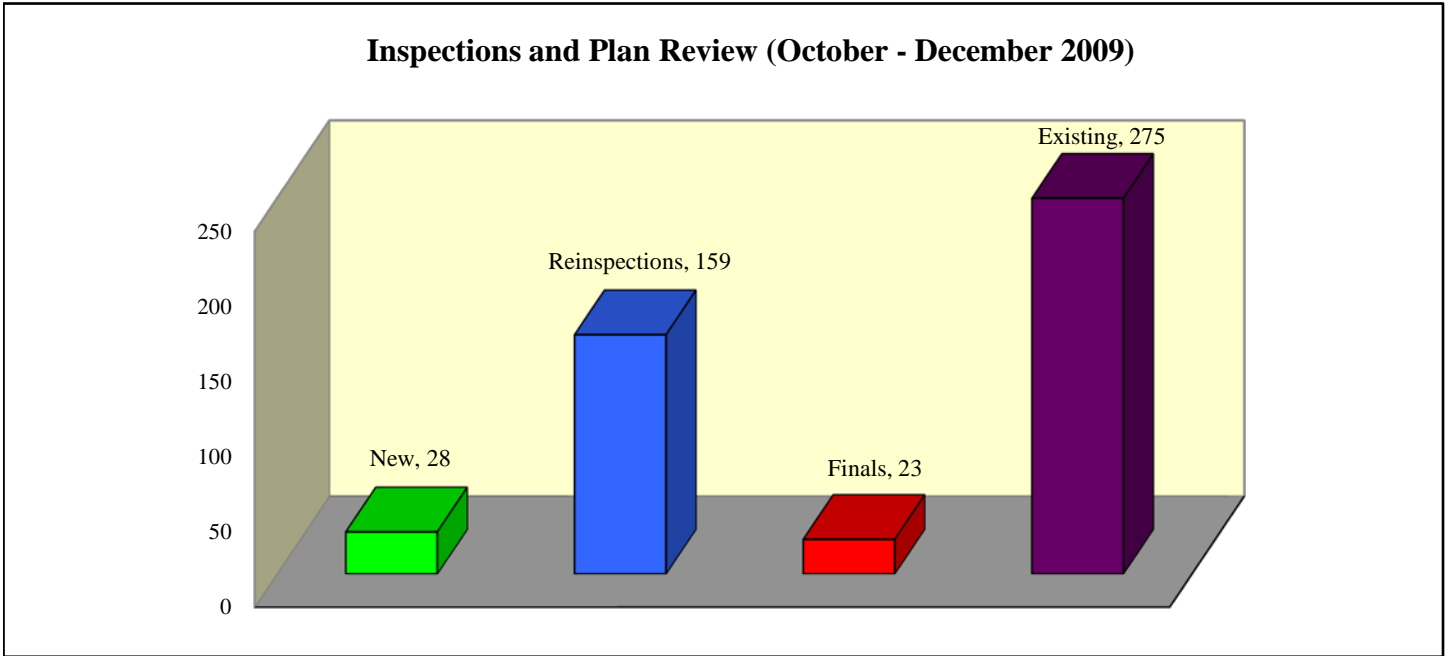


October/November/December 2009 Quarterly Report

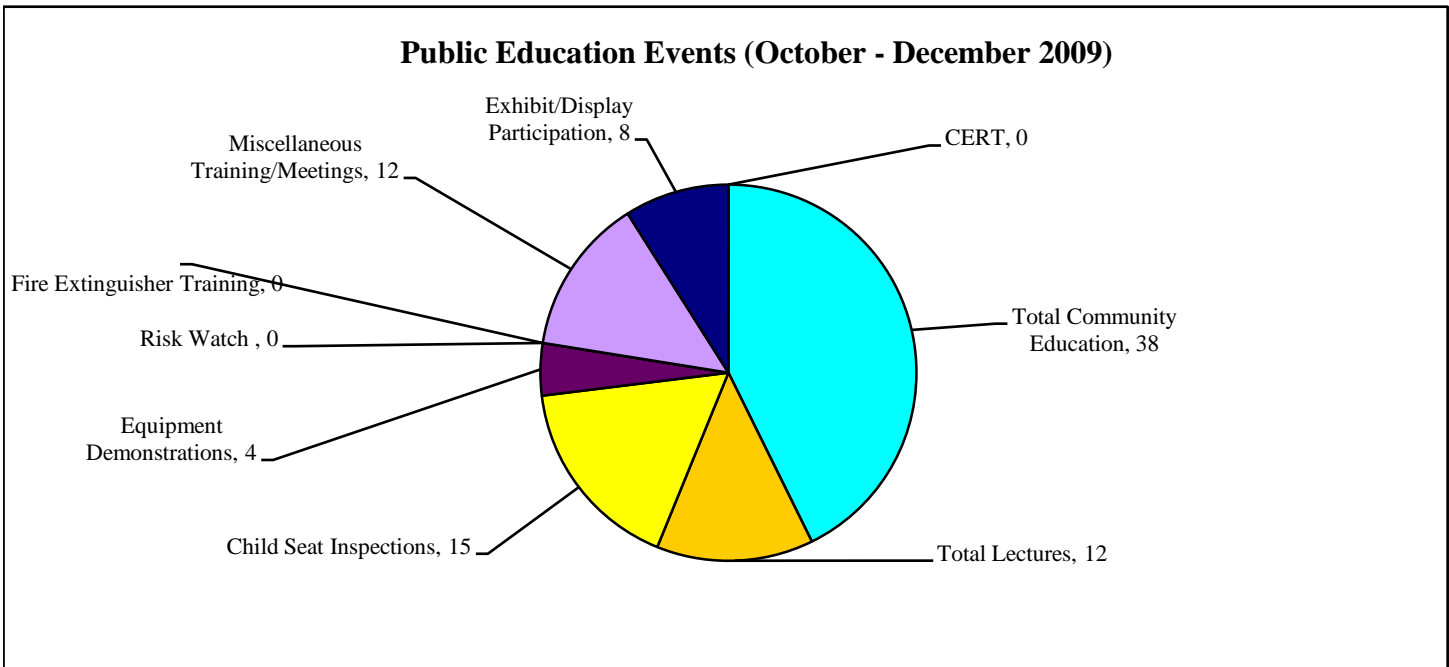
Estero Fire Rescue

LIFE SAFETY & PREVENTION



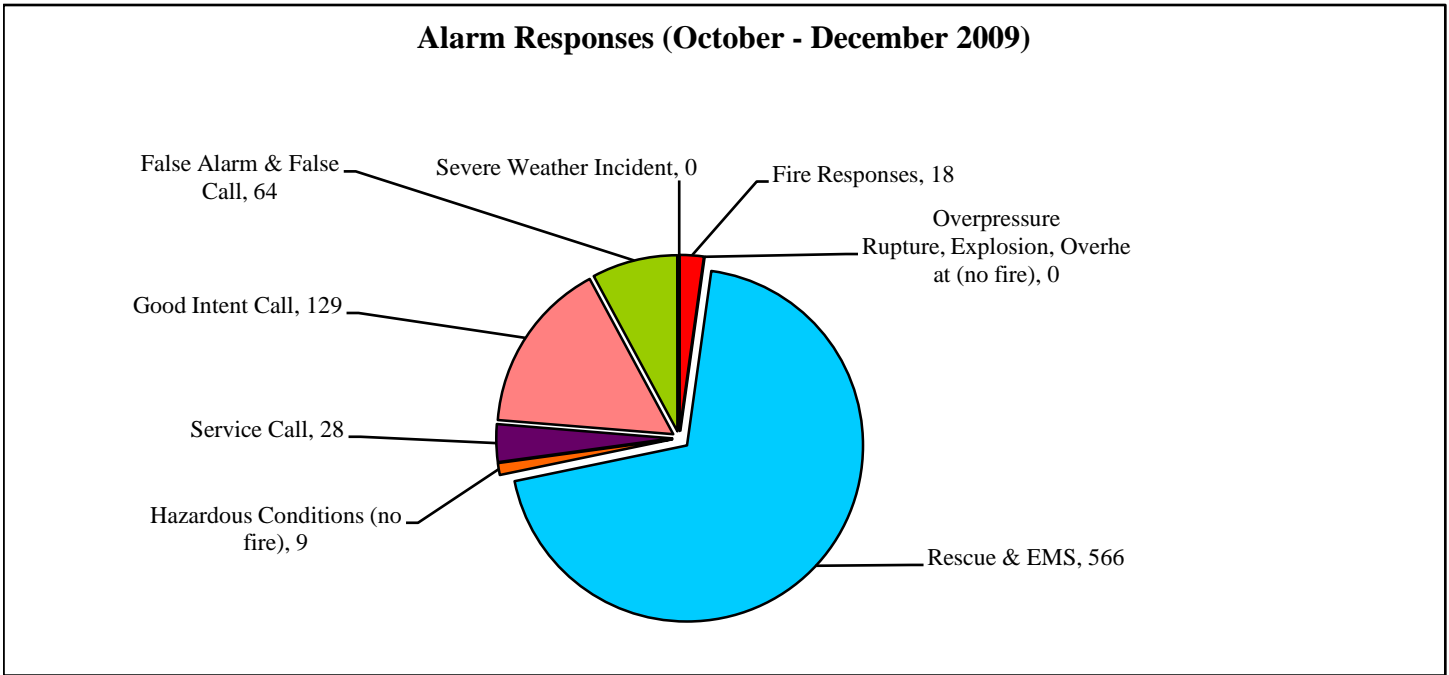
Total Inspections 485 (1939 YTD)

PUBLIC EDUCATION & PUBLIC RELATIONS

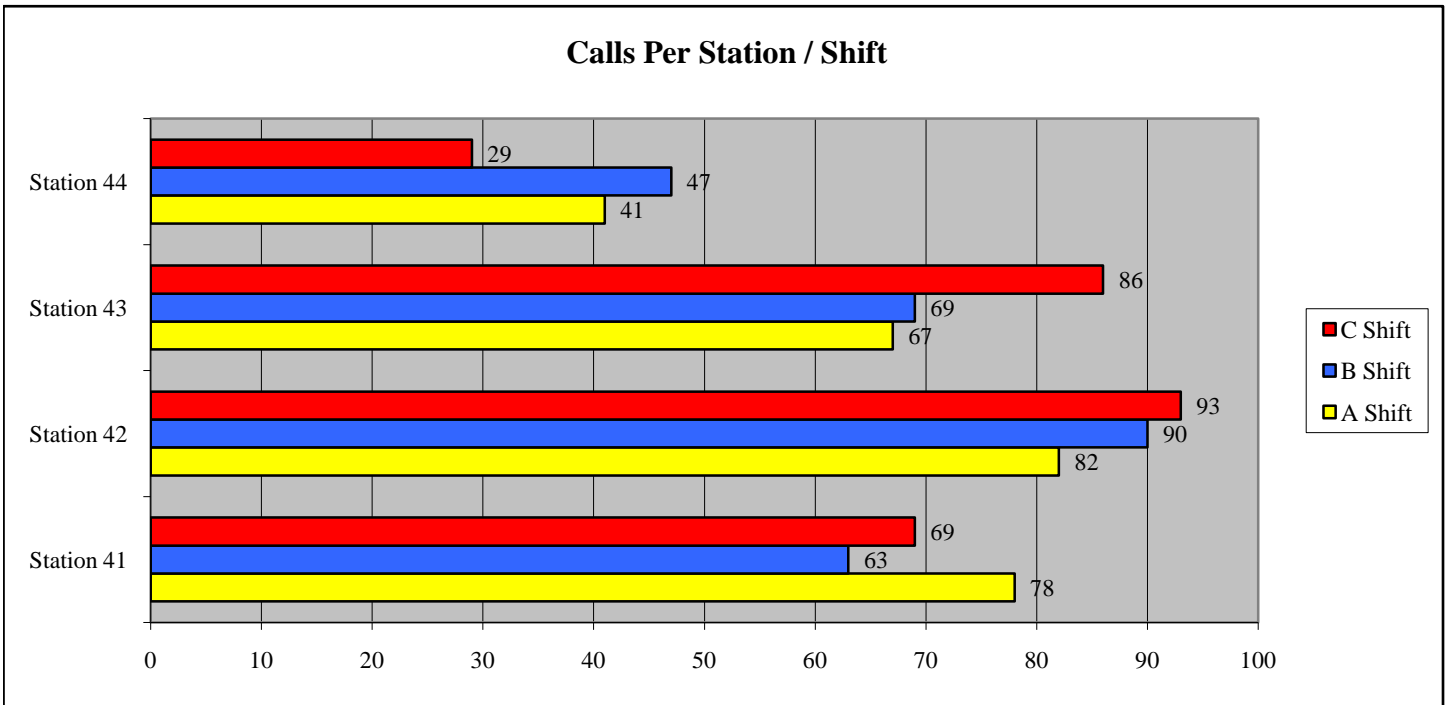


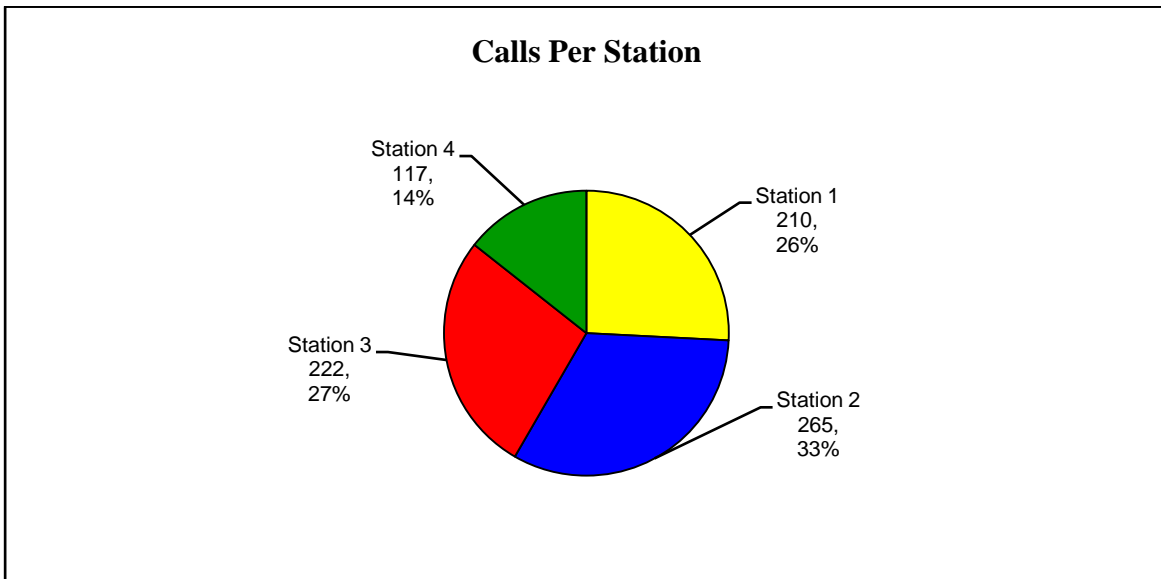
Total Public Education Events 89 (427 YTD)

OPERATIONS



Total Alarm Responses 814 (3,347 YTD)





| Turnout Time | <u>A Shift</u> | <u>B Shift</u> | <u>C Shift</u> |
|-------------------------------------|-----------------------|-----------------------|-----------------------|
| Station 1 | 01:38 | 01:17 | 01:35 |
| Station 2 | 01:20 | 01:16 | 01:17 |
| Station 3 | 01:19 | 01:19 | 01:29 |
| Station 4 | 01:24 | 01:29 | 01:38 |
| Overall Average Turnout Time | 01:24 | | |

| EMS REPORT | | YTD |
|------------------------------------|--------|-------------|
| Total EMS and Rescue Incidents | 566 | 2395 |
| Percentage of EMS/Rescue Incidents | 69.53% | |

| TRAINING HOURS | | YTD |
|----------------------------|----------|------------------|
| Firefighter Training | | 15,973.42 |
| Fire Training | 2,178.70 | 7,550.39 |
| EMS Training | 986.55 | 3,700.47 |
| Other Firefighter Training | 871.00 | 4,722.66 |
| Inspector Training | | 1.50 |
| Admin Training | | 292.16 |
| HR Training Provided | | 7.00 |

SAFETY RECORD

Days without an injury/illness **28** (December 4 - December 31, 2009)

Longest Run of Days Without Injury/Illness = 109 days (June 14 - September 30, 2009)

Previous Longest Run of Days Without Injury/Illness = 95 days (March 27 - June 30, 2008)

WELCOME & GOODBYE

New Hires 0

Former Employees 0

*Passing of Commissioner Sam Levy

*Welcome Commissioner Sean James (*October 2009 replacing Barbara Akins*)

*Welcome Commissioner Bruce Philp (*November 2009 replacing Sam Levy*)

MAJOR ACCOMPLISHMENTS

*Received Boat

*Hosted EMS Cyclist Course

PERSONAL ACCOMPLISHMENTS

*Kim Poli, AA to Fire Chief, Webinar - "Keys to Effective Communication"

*Linda Conway, Webinar: Influencing the top: Effective Ways to Engage Senior Leaders in HR Initiatives